

MANNER Sofa / Counter

Pet Training Mat

(Model: TM01-1 / TM01-2)

DogCare Manner Pet Training Mat (Model: TM01-1 /TM01-2) FAQ's

TM01 FAQ's

1. Which mode should I use on the Training Mat?

- a. The Pet Training Mat has 3 options. Tone, static, and both tone and static.
- b. It is suggested that when you first start to use the training mat that you set it to both the static and tone mode. Your pet should soon recognize the high frequency tone and associate it with the static correction.
- c. If you choose, you can then change the mode to the tone only option.
- d. If the tone disturbs you then you also have the option to change to static only mode.

2. Where should I place the training mat?

- a. The training mat should be placed in any areas where you want to prohibit your pet from being such as sofas, beds, or counter tops.
- b. You can place the training mat in the spot leading to the area that is off limits to your pet.
- c. The training mat should be placed on a flat, clean, dry surface.
- d. The training mat can cause water spotting on some automobile finishes or furniture surfaces when exposed to hot, wet conditions. *Always place a cloth underneath the training mat when you are using it on a vehicle or furniture.*

3. Why is the static mode not working?

- a. Check the battery to make sure it is installed correctly. Change the battery if needed. The training mat takes a 9 Volt alkaline battery or 6F22.
- b. Tighten the screws between the control box and the mat.
- c. Make sure the soles of your pet's feet are cleaned and any excess fur or nail build-up is trimmed.
- d. Make sure the power is on and the mat is clean and free from fur, dirt, and water.

4. My pet is able to avoid the training mat.

- a. Try adjusting the placement of the training mat or increase the number of mats in the areas you are protecting.

5. **There seems to be a delay in pet training mat response.**
 - a. A delay could possibly be caused by:
 - i. A low battery.
 - ii. The control box needs to be tightened.
 - iii. The mat needs to be wiped clean.
 - iv. Or the pet's feet needs to be trimmed or cleaned.
 - b. Also note that two adjacent wires must be touched at the same time to trigger the shock/sound.

6. **Why does the light keep flashing?**
 - a. The indicator light flashes once every 10 seconds. This is normal and indicates that the battery is charged and the training mat is working.
 - b. If the mat is working all the time and the sound or light is flashing for 16S, the sound and LED will turn off, indicating that there may be dirt or liquid on the mat.

7. **Why does it keep beeping on its own?**
 - a. The mat may be damp or dirty. Please gently wipe the mat clean with a dry cloth.

Safety

1. The training mat static will alarm the pet but will not harm them.
2. Humans should take caution not to touch the training mat while it is working. The static stimulation is harmless, but humans can still feel a mild static pulse.
3. To avoid the danger of stumbling and slipping, remind others in the household of the training mat and its placement.
4. Keep the training mat out of the reach of children and persons with reduced physical, sensory, or mental capabilities.
5. This product should not be used for puppies or kittens, or sick, or elderly pets.
6. This product is not suitable for aggressive pets. If you own an aggressive pet, please consult with your veterinarian or a pet trainer before using.
7. Do not force or lure your pet to stay on the training mat.
8. Safety function: The training mat will automatically cut off if the pet stays on the mat for more than 10 seconds.

Important Usage Information

1. Before turning on the training mat please make sure that it is fully unfolded. Turning on the device when it is folded may result in the product short circuiting.
2. Keep the training mat away from other electrical appliances, high temperatures, and water. Keep the product in a dry place.
3. Do not place any object on the mat when it is working.
4. The pet training mat is for indoor use only under dry conditions.
5. When cleaning the mat, use a dry cloth to wipe gently. Do not soak with water or clean it with other cleaning agents.

6. The training mat can cause water spotting on some automobile finishes or furniture surfaces when exposed to hot, wet conditions. Always place a cloth underneath the training mat when you are using it on a vehicle or furniture.
7. When the product is not in use, switch it off and take out the battery. Keep the product in a cool, dry place.